Runway is a leading provider of BPO (outsourcing services) to international, Scandinavian and European companies, and are about to become a major European player in this business area. With offices in Norway, Estonia, Latvia, Lithuania, Ukraine and Spain, we currently have more than 900 employees working each day providing services in 14 different languages for our clients in Transportation, Tourism, Technology, IT and Finance.

**Job Description**

The candidates we are looking for have excellent communication and listening skills, are very good problem solvers and like to help people. Customer service specialists answer customer’s questions with the goal of ensuring a positive customer experience.

**Requirements**

• Willingness to help and solve requests;
• Fluent in verbal and written Danish;
• Good command of English;
• Excellent communication and interpersonal skills;
• Patience, positivity, friendliness and willingness to help;
• Previous experience in customer service will be considered as an advantage.

**Company offers**

International environment and valuable experience;
Competitive salary;
Possibility to grow personally and professionally;
Stable work;
Excellent opportunity to practice languages and develop new skills;
Professional paid training.

**Additional information**

If you think you are the perfect candidate for this role, please apply by submitting your CV in English by sending it to hr.tallinn@runwaybpo.com