Runway is a leading provider of BPO (outsourcing services) to international, Scandinavian and European companies, and are about to become a major European player in this business area. With offices in Norway, Estonia, Latvia, Lithuania, Ukraine and Spain, we currently have over 1000 employees working each day providing services in 14 different languages for our clients in Transportation, Tourism, Technology, IT and Finance.

Job Description

The candidates we are looking for have excellent communication and listening skills, are very good problem solvers and like to help people. Customer Service Specialists answer customer’s questions by phone, e-mail or chat with the goal of ensuring a positive customer experience.

Requirements

- Willingness to help and solve requests;
- Fluent in verbal and written Norwegian;
- Good command of English;
- Excellent communication and interpersonal skills;
- Patience, positivity, friendliness and willingness to help;
- Previous experience in customer service and in technology field will be considered as an advantage.

Company offers

- International environment and valuable experience;
- Competitive salary;
- Team building events;
- Excellent opportunity to practice languages and develop new skills;
- Positive colleagues;
- Paid training.

Job details

Full-time employee.

Additional information

If you think you are the perfect candidate for this role, please apply by submitting your CV in English to katriin.veenpere@runwaybpo.com or hr.tallinn@runwaybpo.com